

These procedures must be pre-certified by calling Northern Illinois Health Plan at 1-800-723-0202, option 5:

- 24-hr. prescheduled admissions
- Angiography
- Bronchoscopy
- Cardiac catheterization
- Colonoscopy
- Endoscopy/EGD/ERCP
- Hysterectomy
- All pain control
- Sleep studies
- CT scans
- MRI
- Outpatient surgery
- Physical therapy sessions
- Psychiatry

These services are not routinely covered through the Assisted Care Program:

- Carpal tunnel surgery
- Chiropractic
- Cosmetic surgery
- Dental care, except emergency extractions
- Eye exam
- Hearing exam
- Infertility treatment
- Intercranial dopplers
- Joint replacement
- Mammograms/Pap smears
- Maternity
- Medications (including birth control)
- Pediatrics
- PET scans
- Tubal Ligation

*There may be other sources of financial assistance for some of these services.*

## For more information about the FHN Assisted Care Program,

call the FHN Central Business Office at 815-599-7997 or toll free at 866-417-0541.

If you are uninsured, please ask about FHN's Uninsured Discount Program.



[www.fhn.org](http://www.fhn.org)

FHN ASSISTED CARE PROGRAM



Financial assistance  
for healthcare





## Do you need help paying for medical care received at FHN?

If you do, we'd like to help. Our mission includes providing necessary healthcare to the people in the FHN service area. To fulfill this commitment, the FHN Assisted Care Program provides financial assistance to those who meet geographic, income and financial requirements (based on family size).

## What is FHN Assisted Care?

It is a financial assistance program that can help reduce medical bills at FHN, for those who qualify.

## How do I apply?

You may apply for FHN Assisted Care at any FHN location. To be considered for the program, you must complete an application. Information needed includes:

- Number of household members
- Income and assets (such as savings and real estate).

## Your responsibility

- You will be required to pay a copayment for each service and in some cases a percentage of the charges, depending on your eligibility level. Your co-payment(s) will be required at the time of service.
- In order to receive care from a specialist, you must receive an approved referral. If you do not have a referral, you will be responsible to pay for the visit.
- Some procedures must be pre-certified in order to qualify. See the list in this brochure. Pre-certification must be completed by you or your provider by contacting Northern Illinois Health Plan at 1-800-732-0202, option 5.
- If you are approved for FHN Assisted Care, you will be required to reapply every six months.



## Which services are covered?

- Physician office visits
- Tests
- Urgent or emergency care

Specialty medical care is covered only with an approved referral. In addition, certain services require pre-certification, which means approval through the Northern Illinois Health Plan. See the list in this brochure of procedures which need to be pre-certified.



## Where is care provided?

If you live in Freeport, Cedarville, Pearl City or Scioto Mills zip codes, and do not have Medicare or any other insurance, you must receive primary healthcare through the FHN Community Healthcare Center, located at 10 West Linden St., Freeport, IL, 815-599-8414.

If you live in a surrounding community other than those mentioned above, you must receive primary healthcare services at the closest FHN Family Healthcare Center or at the FHN Community Healthcare Center in Freeport. There is a list of all FHN Family Healthcare Centers at [www.fhn.org](http://www.fhn.org). Or call (toll-free) 1-866-417-541 for help finding the clinic nearest you.