When managing central receiving for the FHN health system, the challenge is to become more efficient. One way we do this is by harnessing the tools of electronic commerce, our energetic Storeroom/Receiving team has become highly efficient, with electronic receiving now a key component of our electronic 3-way match.

The Central Supply team at FHN implemented a 2-bin system (an adaptation of a manufacturing Kanban system), allowing us to restock additional areas in the hospital without any supplementary manpower.

Thanks to the continued development of internal partnerships, the FHN Sourcing team works closely with our finance department on expanding our e-commerce opportunities. Electronic invoicing has become a vital component of our 3-way match, and we’re now locking off electronic payments. Invoices are more efficiently processed, reducing the time involved and the number of exceptions in the procure-to-pay cycle.

The Supply Chain department recently expanded to incorporate the hospital courier team, melding traditional messenger services with newer logistics methods. This team deftly manages the daily logistical complexities of FHN’s 20+ locations.

The FHN Print Shop expertly manages all day-to-day print operations, system-wide mailings, and a massive fleet of MFDs. Plus, we’ve established a partnership with a local junior college, allowing us to leverage our print center to handle the college’s bulk printing needs.

Known for an ability to be creative under pressure, the Strategic Sourcing team was asked to come up with an imaginative way to support FHN Partners in Giving (PiG) program, which raises money to purchase items on our patient centered equipment and supply wish list. The team rose to the challenge and created these two video projects to kick off the 2017 and 2018 campaigns.

The essence of the FHN Supply Chain team, supporting cost, quality, and outcomes at every level.