



## FHN Beyond Words Pet Therapy Visiting Guidelines

1. Always confirm your visit with Samantha Toay, coordinator of the Beyond Words Pet Therapy Program. You can reach her at at 815-599-6752 or [stoay@fhn.org](mailto:stoay@fhn.org).
2. Wear your FHN Volunteer badge.
3. Bring your paperwork from the nationally recognized program with which you have been certified, including your insurance coverage documentation and the log sheet so that your FHN contact can sign it for you (this will ensure that your visit counts both for the national program and the FHN program).
4. Bring your FHN Beyond Words Pet Therapy Program tote bag with recommended supplies for your visit.
5. Ensure that your pet is clean and well-groomed for the visit.
6. Use your FHN Beyond Words leash for your pet if at all possible.
7. Check in with your FHN contact (provided when the visit is arranged) upon arrival to see if there are any special requests or rules to be followed on this specific visit.
8. Follow the visit etiquette guidelines you learned as part of your national certification process as well as any special directions from your FHN contact.
9. If your pet tires or becomes agitated, you may leave at any time – you do not need to stay for the scheduled length of the visit.
10. Report any problems to Samantha Toay, and let her know if you have any questions following the visit.

**Enjoy your time at FHN – we appreciate you and your pet!**

