



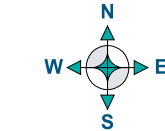
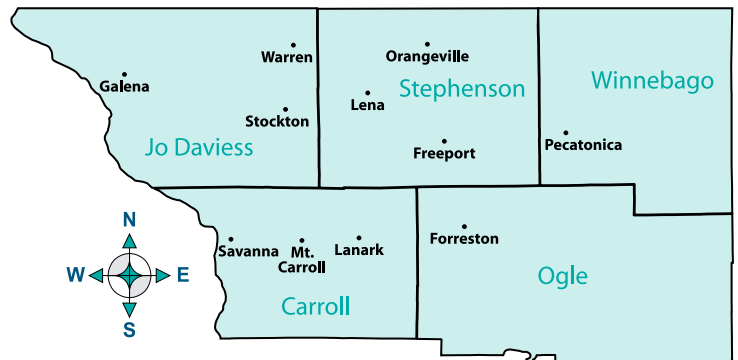
## IMPORTANT PHONE NUMBERS

FHN Phone: 1-815-599-6000  
 Toll-free: 1-877-6000-FHN (1-877-600-0346)  
 T.T.Y.: 1-815-599-7682

Billing questions  
 1-815-599-7950 or 1-877-720-1555

Find a physician  
 1-877-6000-FHN (1-877-600-0346), ext. 965

FHN Foundation  
 1-815-599-6900  
 Fax: 1-815-599-6106

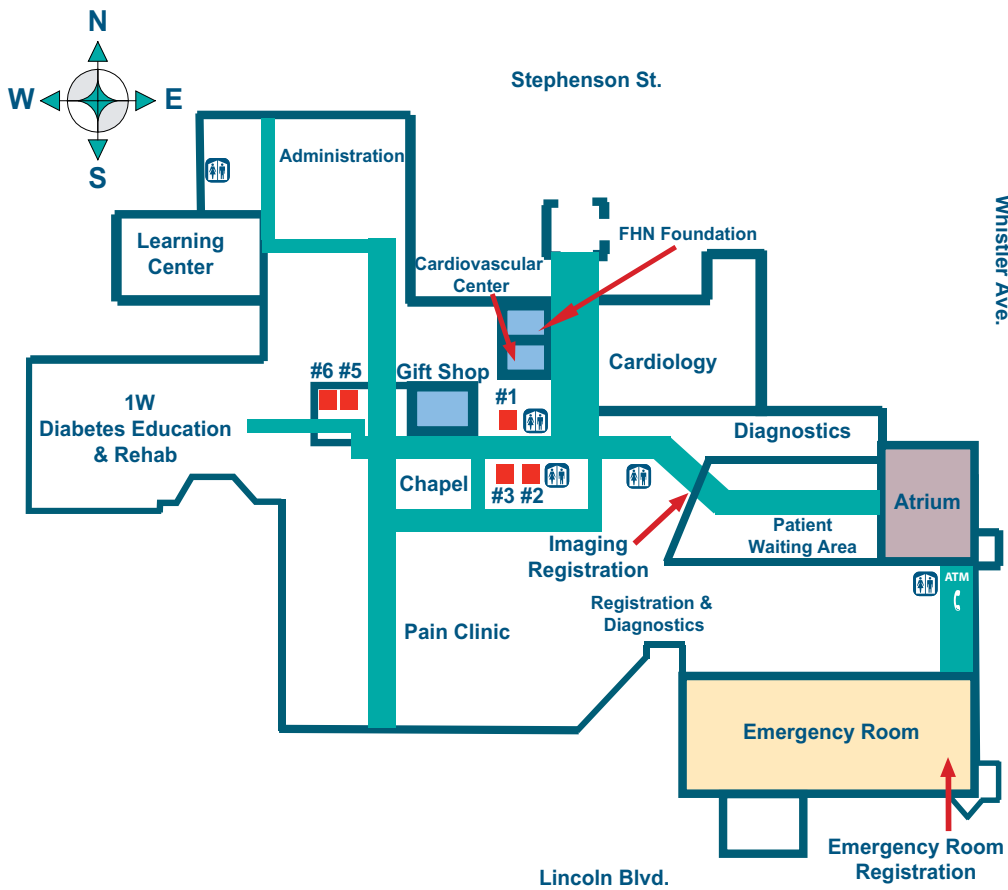


Thank you for your visit to FHN Memorial Hospital. We hope you find this map to be useful, however, if further assistance is needed please ask an FHN staff member for assistance. At FHN, "We're here, for you."

### Hospital Interior Map



1045 West Stephenson Street • Freeport, IL 61032  
[www.fhn.org](http://www.fhn.org)



# 1st Floor

Your health and safety is our top priority. Please help us provide a safe, quiet and healthy environment by following our **FHN Memorial Hospital Visitor Policy:** In support of our commitment to delivering excellence and to promote a healing and welcoming environment, FHN encourages patient visits. No check-in or visitor badge is required, and there are no specific visiting hours or nighttime visiting restrictions (except for the Family Birthing Center - please see below for details). During flu season or other epidemic situations, FHN may limit visits – if so, signage will indicate any restrictions.

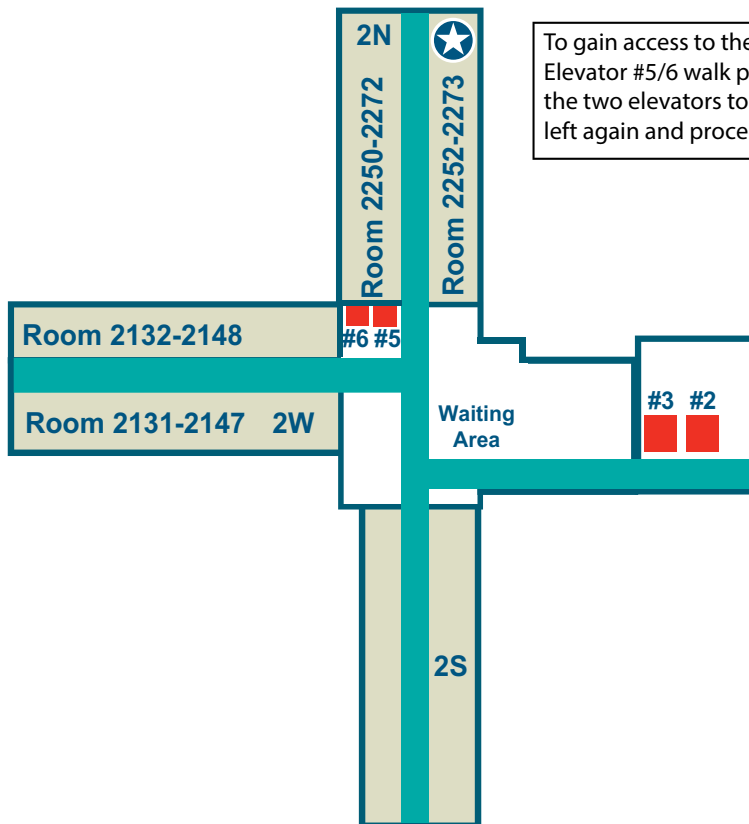
FHN encourages a quiet healing environment after 8 p.m. From 8 p.m. to 6 a.m. all visitors must enter through the Emergency Room.

If you have questions, please ask our Nursing staff or see the Hospital Visitor brochure.

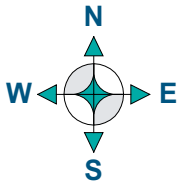
Thank you for helping us keep you, your loved ones, and our staff healthy and safe.

# 2nd Floor

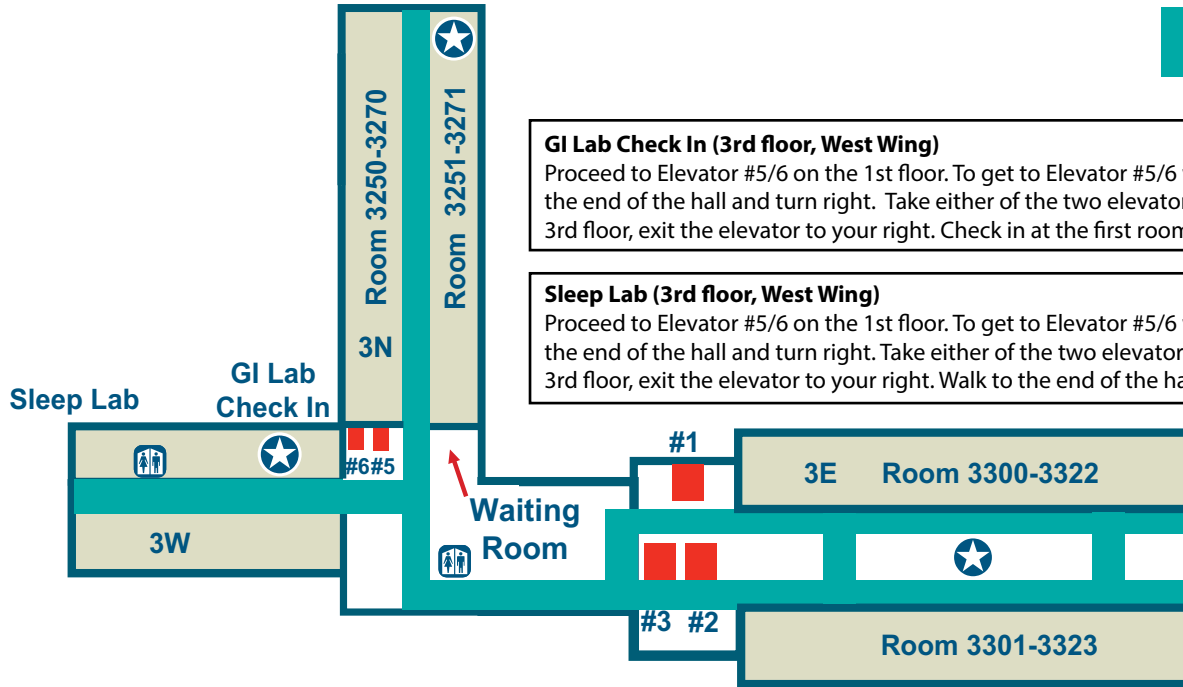
To gain access to the 2nd floor, proceed to Elevator #5/6 on the 1st floor. To get to Elevator #5/6 walk past the Gift Shop to the end of the hall and turn right. Take either of the two elevators to the 2nd floor. On the 2nd floor, exit the elevator to your left. Turn left again and proceed through the double doors.



- Key:
- Public Hallways
  - Public Elevators
  - Patient Rooms
  - Restrooms
  - Nurses Station



## 3rd Floor



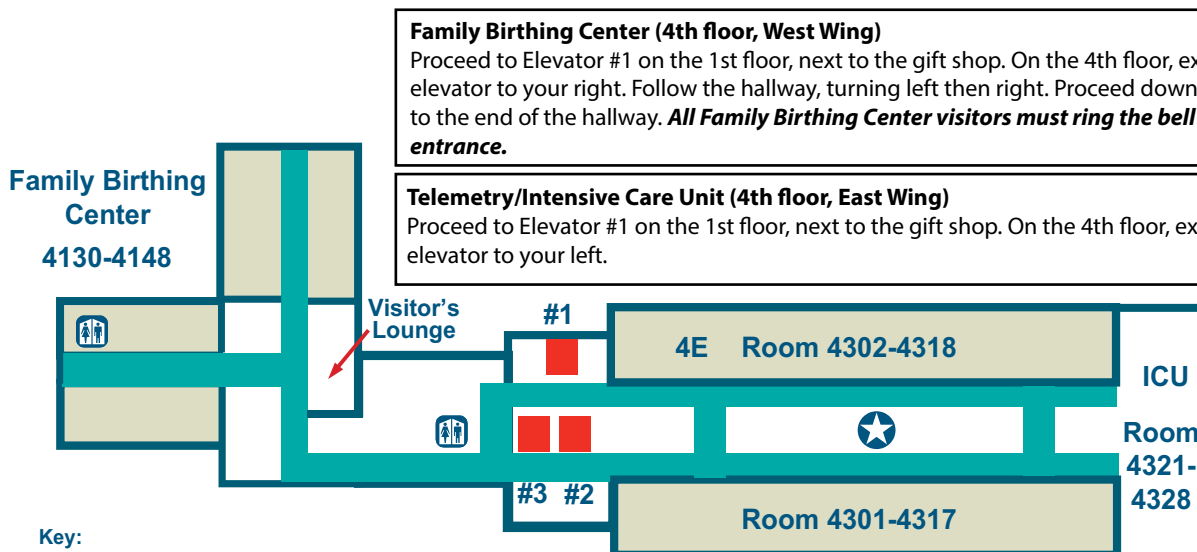
### GI Lab Check In (3rd floor, West Wing)

Proceed to Elevator #5/6 on the 1st floor. To get to Elevator #5/6 walk past the Gift Shop to the end of the hall and turn right. Take either of the two elevators to the 3rd floor. On the 3rd floor, exit the elevator to your right. Check in at the first room on the right, Room #3130.

### Sleep Lab (3rd floor, West Wing)

Proceed to Elevator #5/6 on the 1st floor. To get to Elevator #5/6 walk past the Gift Shop to the end of the hall and turn right. Take either of the two elevators to the 3rd floor. On the 3rd floor, exit the elevator to your right. Walk to the end of the hallway.

## 4th Floor



### Family Birthing Center (4th floor, West Wing)

Proceed to Elevator #1 on the 1st floor, next to the gift shop. On the 4th floor, exit the elevator to your right. Follow the hallway, turning left then right. Proceed down the ramp to the end of the hallway. **All Family Birthing Center visitors must ring the bell for entrance.**

### Telemetry/Intensive Care Unit (4th floor, East Wing)

Proceed to Elevator #1 on the 1st floor, next to the gift shop. On the 4th floor, exit the elevator to your left.

Key:

Public Hallways

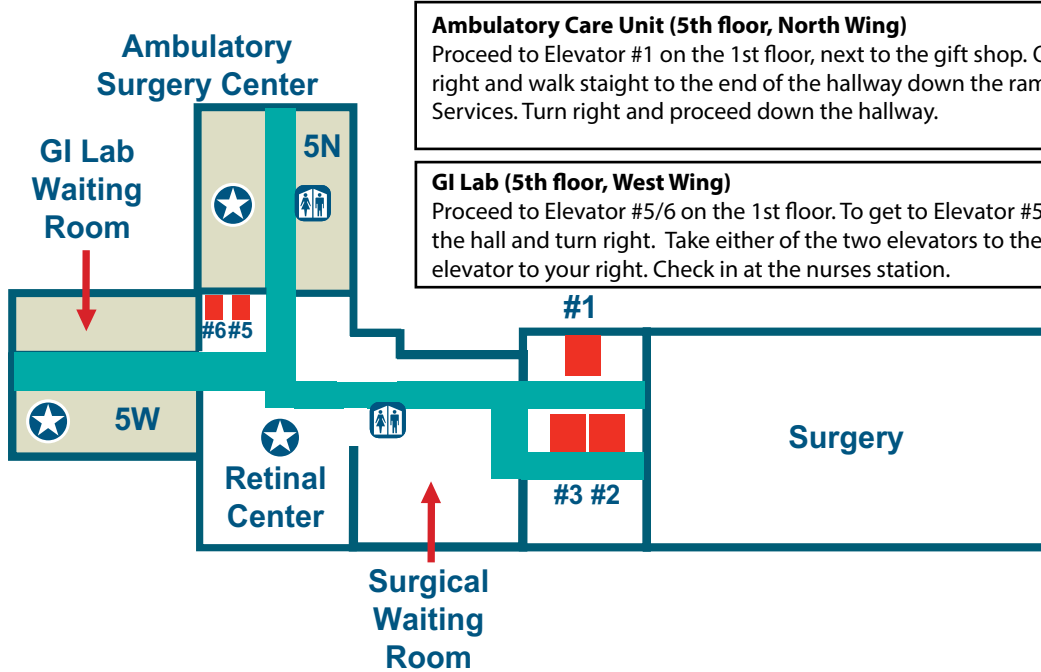
Public Elevators

Patient Rooms

Restrooms

Nurses Station

# 5th Floor



## Ambulatory Care Unit (5th floor, North Wing)

Proceed to Elevator #1 on the 1st floor, next to the gift shop. On the 5th floor, exit the elevator to your right and walk straight to the end of the hallway down the ramp. Ceiling sign reads Ambulatory Services. Turn right and proceed down the hallway.

## GI Lab (5th floor, West Wing)

Proceed to Elevator #5/6 on the 1st floor. To get to Elevator #5/6 walk past the Gift Shop to the end of the hall and turn right. Take either of the two elevators to the 5th floor. On the 5th floor, exit the elevator to your right. Check in at the nurses station.

# Lower Level



**Café FHN** is located in the lower level of the hospital.

- Monday through Friday  
Breakfast: 7 – 10 a.m.  
Lunch: 11 a.m. – 1:30 p.m.  
Grilled items: 1:30 – 3:30 p.m.
- Saturday and Sunday  
Breakfast: 8 – 10:30 a.m.  
Lunch: 11 a.m. – 2 p.m.
- Holidays  
11 a.m. – 2 p.m.

After hour alternatives:

- Vending machines are available 24/7 in the lower level of the hospital next to the Fresh Inspirations Café.
- Guests of patients may order an evening meal, until 6:30 p.m., using a credit or bank card for payment. It will be delivered to your patient's room. Please ask nursing for an "At Your Request Room Service Dining Staff" form and Guest menu.